Docket No.: 418268001US

(PATENT)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Smith et al.

Application No.: 10/789,805

Confirmation No.: 5629

Examiner: C.A. Stroder

Filed: February 27, 2004

Art Unit: 3689

For: METHOD AND SYSTEM FOR A SERVICE

CONSUMER TO CONTROL APPLICATIONS THAT BEHAVE

INCORRECTLY WHEN REQUESTING

SERVICES

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Commissioner:

INTRODUCTORY COMMENTS

In response to the Office Action dated September 17, 2008, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.